



MINDFUL
KINECTIONS
FITNESS STUDIO

PAYMENT AND FINANCIAL POLICY

Effective Date: 4/1/2026

Welcome to Mindful Kinections LLC fitness studio (the "Studio"). To ensure the highest quality of service, we have established the following payment and financial policies. Please read this document carefully, as it outlines our financial practices and your responsibilities. By engaging in any transaction with our Studio, you agree to abide by and be bound by this policy.

1. **Purchase Options and Price Changes**

The Studio offers various memberships and class packages (e.g., single classes, multi-class packages, monthly memberships, etc.). Details, including pricing and expiration dates, are available on the Studio's website and via Mindbody.

The Studio reserves the right to modify its pricing structure at any time. Clients will be notified of such changes via email or other communication methods at least 30 days in advance of any price change.

If the pricing structure changes, existing memberships or packages purchased before the effective date of the change will remain valid until their expiration dates. Renewals or new purchases will be subject to the updated pricing.

2. **Payments**

All purchases must be paid in full at the time of purchase. The Studio accepts payments via cash, major credit/debit cards, and approved digital payment platforms.

Memberships are available via a recurring auto payment plan. Clients must authorize automatic deductions for recurring plans, which will be billed to the provided payment method on a designated date each billing cycle.

Clients are responsible for ensuring their payment methods are valid and updated. The Studio reserves the right to charge a fee for declined or failed payments.

3. **Termination by Studio**

The Studio reserves the right to terminate a membership or package for non-compliance with this Policy or any other Studio policy. In such event, clients will receive written notice and no refunds will be provided.

4. **Discounts and Promotions**

Discounts, promotions, and special pricing are valid for a limited time and are subject to specific terms and conditions, which will be explicitly outlined at the time of the offer. Discounts may apply only to specific memberships, packages, or services and cannot be retroactively applied to prior purchases.

The Studio reserves the right to modify or discontinue discounts or promotional offers without prior notice, except for discounts explicitly guaranteed for a defined duration. Clients must adhere to all eligibility requirements, such as residency, employment affiliation, or other criteria specified in the terms of the discount or promotion.

Discounts and promotional offers are non-transferable and may not be combined unless explicitly stated.

5. **Credit Card on File Policy**

For your convenience and to streamline the payment process, we require a valid credit card on file. By providing your credit card information, you authorize us to charge your card for any outstanding payments due, including, but not limited to booking fees, recurring membership fees, outstanding balances, cancellation fees, and no-show fees as outlined in our policies. Upon request, the Studio may require you to fill out and sign a credit card authorization form.

6. **Privacy**

We collect personal information for client profile services only. We will never share or sell your information to any third party.

7. **Changes to Financial Policy**

We reserve the right to amend our payment and financial policies at any time. Notice of changes will be provided at the Studio and/or on our website.

8. **Contact Us**

If you have questions regarding this policy then we ask that you please contact us via any of the following methods:

Mindful Kinnections LLC
22 South Street, Suite 205
Hopkinton, MA 01748
Email: MindfulKinnections@gmail.com
Phone: 508-425-6776